

Pentec Health is partnering with TigerConnect® to help improve patient communications



TigerConnect is a HIPAA compliant messaging platform for smartphone users. This easy-to-use system enables effective, real-time communication of information between you and your Pentec care team.

- ✓ **Secure and encrypted, HITRUST-certified application** protects your personal health information
- ✓ **More efficient communications on your terms**, saving time and alleviating phone tag
- ✓ **No patient portal with user name and password to remember** or smartphone app to download

iOS

1
You will receive an SMS text from Pentec Health.
Tap the link to get started
(Save this number in your contacts)

2
Tap Request Access code
This will send you a second SMS text message with an Access Code.

Your conversation will appear in the web browser of your iOS device. Tap on **"Write message here"** to compose a message and send. You can even attach a photo using the plus sign at the bottom left of the screen.

3a

1. Wait for the second message to appear at the top of your screen
2. Tap on the Access Code field
3. Wait until the Access Code smart fills into your browser *(This usually takes about 5-10 seconds, depending on your wireless connection strength)*
4. Enter your Date of Birth *(Only Patients will be asked this, Patient Contacts will only require the Access Code)*

3b

1. Switch back to your Messages
2. Remember the Access Code given in the second SMS text *(Write this down if necessary)*
3. Switch back to your web browser
4. Enter the Access Code from the SMS text
5. Enter your Date of Birth *(Only Patients will be asked this, Patient Contacts will only require the Access Code)*

Android

1
You will receive an SMS text from Pentec Health.
Tap the link to get started
(Save this number in your contacts)

2
Tap Request Access code
This will send you a second SMS text message with an Access Code.

Your conversation will appear in the web browser of your Android device. Tap on **"Write message here"** to compose a message and send. You can even attach a photo using the plus sign at the bottom left of the screen.

3a

1. Wait for the second message to appear at the top of your screen
2. Tap on the Copy command in the popup
3. Tap and hold in the Enter Access Code field to paste the copied six digit code, or enter it from memory *(Write it down if necessary)*
4. Enter your Date of Birth *(Only Patients will be asked this, Patient Contacts will only require the Access Code)*

3b

1. Switch back to your Messages
2. Remember the Access Code given in the second SMS text *(Write this down if necessary)*
3. Switch back to your web browser
4. Enter the Access Code from the SMS text
5. Enter your Date of Birth *(Only Patients will be asked this, Patient Contacts will only require the Access Code)*

To learn more about how Pentec Health is utilizing TigerConnect, please contact: **(800) 223.4376**