

STATE AGENCY HOTLINE NUMBERS

STATE	STATE AGENCY	PHONE NUMBER
ALABAMA	Bureau of Home and Community Services	(800) 225-9770 Local: (334) 206-5341
ALASKA	Department of Health and Social Services -DMA Health Facilities Licensing and Certification	Local: (907) 334-2483
ARIZONA	Department of Health Services	(800) 221-9968 Local: (602) 364-3030
CALIFORNIA (North)	Department of Health Services -Licensing and Certification Program	(866) 247-9100
CALIFORNIA (South)	Department of Health Services -Licensing and Certification Program	(800) 228-5234
COLORADO	Department of Public Health and Environment	Local: (303) 692-2800
CONNECTICUT	Department of Public Health	(800) 828-9769 Local: (860) 509-8000
DELAWARE	Office of Health Facilities Licensing and Certification.	(800) 942-7373 Local: (302) 283-7220
WASHINGTON, D.C.	Department of Health - Licensing and Registration	(202) 442-4779
FLORIDA	Agency for Health Care Administration	(888) 419-3456
GEORGIA	Department of Community Health Regulatory Division	(800) 878-6442 Local: (404) 657-5850
IDAHO	Department of Health and Welfare	(800) 345-1453
ILLINOIS	Bureau of Facility Standards	(208) 334-6626
INDIANA	Department of Health	(800) 246-8909 Local: (317) 233-7442
IOWA	Department of Inspections and Appeals -Health Facilities Division	(800) 383-4920 Local: (515) 281-4115
KANSAS	Department on Aging	(800) 842-0078 TTY: (785) 291-3167
KENTUCKY	Office of the Inspector General -Division of Community Health Services	(800) 635-6290 Local: (502) 564-7963
LOUISIANA	Department of Health and Hospital	(800) 327-3419 Local: (225) 342-9500
MAINE	Division of Licensing & Regulatory Services -Home Health Hotline	(800) 621-8222 Local: (207) 287-9302
MARYLAND	Department of Health and Mental Hygiene -Office of Health Care Quality	(800) 735-2258 (877) 402-8218 Local: (410) 402-8015
MASSACHUSETTS	Department of Public Health	(800) 462-5540 Local: (617) 624-6000
MICHIGAN	Department of Consumer and Industry Services -Health Complaint Intake	(800) 882-6006 Local: (517) 335-1980
MINNESOTA	Office of Health Facility Complaints	(844) 880-1574 Local: (651) 201-4200
MISSISSIPPI	Department of Health	(800) 227-7301 Local: (601) 576-7400

STATE	STATE AGENCY	PHONE NUMBER
MISSOURI	Home Care & Rehabilitative Standards Department of Health	(800) 392-0210 Local: (573) 751-6336
MONTANA	State Health Insurance Assistance Program (SHIP)	(800) 551-3191 Local: (406) 444-4077
NEBRASKA	Health and Human Services -Regulation and Licensure Credentialing	Local: (402) 471-3651
NEVADA	Health Division - Bureau of Licensure and Certification	(888) 590-6726 Local: (775) 684-1030
NEW HAMPSHIRE	Department of Health and Human Services -Bureau of Health Facilities	(800) 852-3345 Local: (603) 271-4968
NEW JERSEY	State Health Insurance Assistance Program (SHIP)	(800) 792-8820 Local: (609) 292-7837
NEW MEXICO	Division of Health Improvement	(800) 752-8649 Local: (505) 827-2651
NEW YORK	Department of Public Health - Homecare Service and Quali-ty Management	(800) 628-5972 Nursing Home Complaint Hotline: (888) 201-4563 Local: (518) 408-1638
NORTH CAROLINA	Division of Facility Services	(800) 624-300 Local: (919) 855-4500
NORTH DAKOTA	Department of Health	(800) 472-2622 Local: (701) 328-2372
OHIO	Department of Health - Home Health Agencies	(800) 466-3543 Local: (614) 752-9524
OKLAHOMA	Department of Health	(800) 234-7258 Local: (405) 426-8150
OREGON	Healthcare Licensure and Certification	TTY: (971) 673-1222
PENNSYLVANIA	Department of Health - Division of Home Health	(800) 222-0989 Local: (717) 787-3350
RHODE ISLAND	Department of Health	Local: (401) 222-5960
SOUTH CAROLINA	Department of Health and Environmental Control	(800) 922-6735 Local: (803) 545-4205
SOUTH DAKOTA	Senior Health Information & Insurance Education (SHIINE)	(866) 854-5465 Local: (605) 773-3656
TENNESSEE	Department of Health	(800) 778-4504 Local: (615) 741-7221
TEXAS	Department of Aging and Disability Services	(800) 458-9858 Local: (512) 438-2633
UTAH	Department of Health	(800) 662-4157 Local: (833) 353-3447
VERMONT	Department of Aging and Independent living	(800) 564-1612
VIRGINIA	Department of Health - Complaint Unit	(800) 955-1819 Local: (804) 367-2106
WASHINGTON	Complaint Resolution Unit	(800) 562-6078 TTY: (360) 236-4700
WEST VIRGINIA	Department of Health and Human Resources -Health Facility Licensure and Cert	(800) 442-2888 Local: (304) 558-0050
WISCONSIN	Department of Health and Family Services -Division of Sup-portive Living-Bureau of Quality Assurance	(800) 642-6552 Local: (608) 267-1441
WYOMING	Department of Health	(800) 548-1367 Local: (307) 777-7123
JOINT COMMISSION	Accrediting Agency	(800) 994-6610